

July 21, 2005

Beth O'Donnell
Executive Secretary
Public Service Commission
211 Sower Boulevard
Frankfort, KY 40601

RECEIVED

JUL 25 2005

PUBLIC SERVICE
COMMISSION

RE: 1-800-RECONEX, Inc., d/b/a USTel's Responses to Data Request; Case No.
2005-00186

Dear Ms. O'Donnell:

Enclosed, please find 1-800-RECONEX, Inc., d/b/a USTel's responses for the above referenced data request.

Should you have any questions or need further information, do not hesitate to contact me directly at (503) 982-5585 or via email at jennifer.sikes@reconex.com.

Sincerely,

Jennifer E. Sikes
Regulatory Manager

Enclosures

cc: Dennis G. Howard, II, Assistant Attorney General
Docs/state/KY/July21DRL.tr

APPENDIX

APPENDIX TO AN ORDER OF THE
KENTUCKY PUBLIC SERVICE COMMISSION IN
ADMINISTRATIVE CASE NO. 2005-00186 DATED JUNE 22, 2005

1. Does the utility offer a plan that is described, named, or marketed as “unlimited”? If yes, identify and describe the plan and provide copies of the tariff sheets on which the plans can be found.

Enclosed as “Attachment A” are the requested tariff sheets. Plans that have unlimited language are as follows:

The Community Choice Plan – Unlimited local calls;

Regional Area Plan – Unlimited Regional calling;

Regional Area Plan (rural) – Unlimited Regional calling;

Unlimited Choice Plan – Unlimited local, regional and national calling;

USTel 200 Plan – Unlimited local calling;

Business Unlimited Local Plan – Unlimited local calling;

Business Unlimited Local Additional Line Plan – Unlimited local calling;

Business Regional Plan – Unlimited regional calling; and

Business Regional Additional Line Plan – Unlimited regional calling.

2. If the utility has an “unlimited” plan, are there use restrictions or other limitations on the plan? If yes, describe these restrictions and reference the utility’s tariff.

The unlimited local/regional calling plans have limitations on long distance calling.

3. How and when are customers or potential customers notified of the limitations on the unlimited plan? Describe the notification.

Customers/potential customers are notified of service offerings and plans when they inquire about our service offerings and again at the time of service requests.

4. If third parties (agents, telemarketers, consignees, etc.) market, advertise, or otherwise offer end-users the utility’s unlimited plan, explain how those “marketers” are required to verify compliance with the notice requirements.

1-800-RECONEX, Inc., d/b/a USTel does not use third parties (agents, telemarketers, consignee, etc.) in the state of Kentucky.

5. Assuming a customer has subscribed to an “unlimited” plan that has use limitations, is the customer notified when the limitations are exceeded? If yes, how is the customer notified?

N/A. Unlimited language specifies it is for unlimited local/regional calling. There are no limitations for unlimited local/regional calling.

6. How and when are customers notified that changes have been made to the plan?

Customers are notified of changes in plans via regular mail or dunning messages on monthly billings.

7. Are customers able to check the number of minutes they have used in order to determine if they will exceed the plan's limitations?

N/A. All plans identified have unlimited local/regional calling.

8. Explain why the utility markets, names, or describes a plan as "unlimited" when limits on the plan exist.

N/A. Plans are for unlimited local/regional calling.

9. Explain how the utility ensures that the unlimited plan is offered and the rates, terms, and conditions of service are applied without discrimination as required by KRS 278.170(1).

Any customer who qualifies, may have the service.

10. Provide summary records of all complaints received by the utility regarding any unlimited plans offered in Kentucky since January 1, 2001. Include the date that the complaint was opened, customer class, description of complaint, description of complaint resolution, and date that the complaint was closed.

1-800-RECONEX, Inc., d/b/a USTel has not received any complaints regarding unlimited plans offered in Kentucky since January 1, 2001.

KENTUCKY PUBLIC SERVICE COMMISSION DATA REQUEST
ADMINISTRATIVE CASE NO. 2005-00186

“ATTACHMENT A”

Tariff Pages 5, 6, 6.1, 11, and 11.1

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, CONT'D.

4.5 Network Exchange Bundled Service, Cont'd.

4.5.2 Standard Services:

A. Local Minute Plan:

A monthly allowance of 1000 local minutes along with 30 minutes of long distance service. The long distance calls are billed in sixty (60) second increments. Caller ID, Anonymous Call Rejection, and Call Waiting are included in Local Minute.

<u>Service Fee</u>	<u>Per month rate</u>	
Zone 1	\$16.95	(I)
Zone 2	Not available at this time	
<u>Local calls over 1000 minute allowance</u>	<u>Per minute rate</u>	
	\$0.01	
<u>Long Distance/Toll calls over 30 minute allowance</u>	<u>Per minute rate</u>	
IntraLATA	\$0.119	
Intrastate	\$0.119	
Interstate	\$0.090	
<u>Secondary Line</u>	<u>Per month rate</u>	
	\$56.46	
<u>Service Connection Fee</u>	<u>One-time charge per line</u>	
Primary Line	\$49.00	
Secondary Line	\$49.00	

B. Community Choice Plan:

An unlimited monthly allowance of local minutes along with 30 minutes of long distance service. The long distance calls are billed in sixty (60) second increments. Caller ID, Anonymous Call Rejection, and Call Waiting are included with Community Choice.

<u>Service Fee</u>	<u>Per month rate</u>	
Zone 1	\$19.95	(I)
Zone 2	\$24.95	(I)
<u>Long Distance/Toll calls over 30 minute allowance</u>	<u>Per minute rate</u>	
IntraLATA	\$0.119	
Intrastate	\$0.119	
Interstate	\$0.090	
<u>Secondary Line</u>	<u>Per month rate</u>	
	\$56.46	
<u>Service Connection Fee</u>	<u>One-time charge per line</u>	
Primary Line	\$49.00	
Secondary Line	\$49.00	

PUBLIC SERVICE COMMISSION
 OF KENTUCKY
 EFFECTIVE

JUN 28 2004

Effective Date: June 28, 2004
 PURSUANT TO 307 KAR 11
 SECTION 9 (1)

Issued Date: May 27, 2004

By: Anne Lynch, Regulatory Manager
 2500 Industrial Avenue
 Hubbard, Oregon 97032

BY: 
 EXECUTIVE DIRECTOR

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, CONT'D.

4.5 Network Exchange Bundled Service, Cont'd.

4.5.2 Standard Services, Cont'd.

C. Regional Area Plan:

Customer will receive unlimited regional calling with the Regional Area Plan along with 60 minutes of long distance. The long distance calls are billed in sixty (60) second increments. Free Caller ID, Call Waiting, Anonymous Call Rejection, and Call Forwarding are included with Regional Area.

<u>Service Fee</u>	<u>Per month rate</u>	
Zone 1	\$23.95	(I)
Zone 2	\$28.95	(I)
<u>Long Distance/Toll calls over 60 minute allowance</u>	<u>Per minute rate</u>	
Intrastate	\$0.119	
Interstate	\$0.090	
<u>Secondary Line</u>	<u>Per month rate</u>	
	\$56.46	
<u>Service Connection Fee</u>	<u>One-time charge per line</u>	
Primary Line	\$49.00	
Secondary Line	\$49.00	

D. Regional Are Plan -Rural:

Customers in Zone 3 (Rural Zones) as designated by BellSouth Telecommunications will receive unlimited regional calling with the Regional Are Plan-Rural along with 60 minutes of long distance. The long distance calls are billed in sixty (60) second increments. The Feature Package is included with Regional Are Plan – Rural

<u>Service Fee</u>	<u>Per month rate</u>	
	\$45.95	
<u>Long Distance/Toll calls over 60 minute allowance</u>	<u>Per minute rate</u>	
Intrastate	\$0.119	
Interstate	\$0.090	
<u>Secondary Line</u>	<u>Per month rate</u>	
	\$56.46	
<u>Service Connection Fee</u>	<u>One-time charge per line</u>	
Primary Line	\$49.00	
Secondary Line	\$49.00	

~~\$~~**PUBLIC SERVICE COMMISSION
 OF KENTUCKY
 EFFECTIVE**

Issued Date: May 27, 2004

Effective Date: June 28, 2004
JUN 28 2004

By: Anne Lynch, Regulatory Manager
 2500 Industrial Avenue
 Hubbard, Oregon 97032

PURSUANT TO 307 KAR 5.011
 SECTION 9 (1)
 BY: 
 EXECUTIVE DIRECTOR

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, CONT'D.

4.5 Network Exchange Bundled Service, Cont'd.

4.5.2 Standard Services, Cont'd.

E. Unlimited Choice Plan

Customer will receive an unlimited local, regional, and national calling with the Unlimited Choice Plan. All available features in the customer's area are included with the Unlimited Choice Plan

(C)

<u>Service Fee</u>	<u>Per month rate</u>
Zone 1	\$54.95
Zone 2	\$54.95
Zone 3	\$84.95
<u>Secondary Line</u>	<u>Per month rate</u>
	\$56.46
<u>Service Connection Fee</u>	<u>One-time charge per line</u>
Primary Line	\$49.00
Secondary Line	\$49.00

(C)

F. USTel 200 Plan

Customer will receive unlimited local calling, 200 minutes of combined regional, intrastate, and state-to-state long distance with the USTel 200 Plan. All features available in the customers area are included with the USTel 200 Plan.

(N)

<u>Service Fee</u>	<u>Per month rate</u>
Zone 1	\$36.95
Zone 2	\$36.95
Zone 3	\$69.95
<u>Calls over 200 combined minute allowance</u>	<u>Per minute rate</u>
IntraLATA	\$0.119
Intrastate	\$0.119
Interstate	\$0.090
<u>Secondary Line</u>	<u>Per month rate</u>
	\$56.46
<u>Service Connection Fee</u>	<u>One-time charge per line</u>
Primary Line	\$49.00
Secondary Line	\$49.00

(N)

Issued Date: March 29, 2004

By:

Anne Lynch, Regulatory Manager
 2500 Industrial Avenue
 Hubbard, Oregon 97032

APR 29 2004
 Effective Date: April 29, 2004
 PURSUANT TO 807 KAR 5.011
 SECTION 9 (1)
 BY Thomas H. Dore
 EXECUTIVE DIRECTOR

PUBLIC SERVICE COMMISSION
 OF KENTUCKY
 EFFECTIVE

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, CONT'D.

4.5 Network Exchange Bundled Service, Cont'd.

4.5.5 Business Service Cont'd

4.5.5.1 Business Service Plan Cont'd

(C)

C. Unlimited Local Plan: Customer will receive unlimited local calling and all of the features available in their area for free (Voice Mail* not included).

<u>Service Fee</u>	<u>Per Month Rate</u>
Zone 1	\$27.95
Zone 2	\$36.95
Zone 3	Not available at this time
 <u>Long Distance/Toll calls</u>	 <u>Per minute rate</u>
	\$0.049
 <u>Service Connection Fee</u>	 <u>One-time charge per line</u>
Primary Line	\$0.00 when converted
Secondary Line	\$44.00

D. Unlimited Local Additional Line Plan: Customer will receive unlimited local calling and all of the features available in their area for free (Voice Mail* not included). With Unlimited Local Additional Line Plan the customer can convert a primary and secondary line with no set up fee and a discounted monthly fee for the secondary line (if converted together under this plan)

<u>Service Fee</u>	<u>Per Month Rate</u>
Zone 1 (primary line)	\$27.95
Zone 2 (secondary line)	\$24.00
Zone 2 (primary line)	\$36.95
Zone 2 (secondary line)	\$33.00
Zone 3 (primary line)	Not available at this time
Zone 3 (secondary line)	Not available at this time.
 <u>Long Distance/Toll calls</u>	 <u>Per minute rate</u>
	\$0.049
 <u>Service Connection Fee</u>	 <u>One-time charge per line</u>
Primary Line	\$0.00 when converted
Secondary Line	\$0.00 when converted

PUBLIC SERVICE COMMISSION
 OF KENTUCKY
 EFFECTIVE

(C)

OCT 24 2003

PURSUANT TO 807 KAR 5:011
 SECTION 9(1)

BY Charles L. Dorn

Effective Date: October 24, 2003

Issued Date: September 19, 2003

By: Anne Lynch, Regulatory Manager
 2500 Industrial Avenue
 Hubbard, Oregon 97032

SECTION 4 - DESCRIPTION OF SERVICES AND RATES, CONT'D.

4.5 Network Exchange Bundled Service, Cont'd.

4.5.5 Business Service Cont'd

4.5.5.1 Business Service Plan Cont'd

(C)

E. Business Regional Plan: Customers will receive unlimited regional calling and all of the features available in their area for free.

<u>Service Fee</u>	<u>Per Month Rate</u>
Zone 1	\$39.95
Zone 2	\$44.95
Zone 3	\$69.95
 <u>Long Distance/Toll calls</u>	 <u>Per minute rate</u>
	\$0.049
 <u>Service Connection Fee</u>	 <u>One-time charge per line</u>
Primary Line	\$0.00 when converted
Secondary Line	\$44.00

F. Business Regional Additional Line Plan: Customer will receive unlimited regional calling and all of the features available in their area for free. With Business Regional Additional Line Plan the customer can convert a primary and secondary line with no set up fee and a discounted monthly fee for the secondary line (must be converted together under this plan).

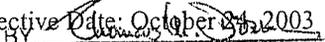
<u>Service Fee</u>	<u>Per Month Rate</u>
Zone 1 (primary line)	\$39.95
Zone 1 (secondary line)	\$30.00
Zone 2 (primary line)	\$44.95
Zone 2 (secondary line)	\$35.00
Zone 3 (primary line)	\$69.95
Zone 3 (secondary line)	\$60.00
 <u>Long Distance/Toll Calls</u>	 <u>Per minute rate</u>
	\$0.049
 <u>Service Connection Fee</u>	 <u>One-time Charge</u>
Primary Line	\$0.00 when converted
Secondary Line	\$0.00 when converted

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE
OCT 24 2003

(C)

PURSUANT TO 807 KAR 5 011
SECTION 9 (1)

Issued Date: September 19, 2003

Effective Date: October 24, 2003
BY: 
EXECUTIVE DIRECTOR

By: Anne Lynch, Regulatory Manager
2500 Industrial Avenue
Hubbard, Oregon 97032

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Executive Secretary
Public Service Commission
211 Sower Boulevard
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